

# PRODUCT DISCONTINUANCE BULLETIN



**Issue Date:** January 5, 2005

**PDB #:** PDB\_TT\_PCI-SG2\_GPS-PCI2

## Product(s)

Symmetricom Model PCI-SG 2 Time & Frequency Plug-in Card  
Symmetricom Model GPS-PCI 2 GPS Time & Frequency Plug-in Card

## Overview

Symmetricom is announcing the discontinuance of the Symmetricom PCI-SG 2 and GPS-PCI 2 Time & Frequency Plug-in Card Family. These products have reached the end of their technology product lifecycle and newer Symmetricom PCI cards will replace these models.

## Product Obsolescence Timeline

Milestone	Date
Last Day to Place Orders	June 30, 2005
Extended Warranty Contracts (maximum expiration date)	June 30, 2009
Repair End Date (Out-of-warranty repairs will not be available for this product beyond this date)	June 30, 2009
Customer Support Contracts (non-repair services)	Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services on a contract or case-by-case basis. Customers can contact Symmetricom for service availability and terms.

## Affected Models and Replacement Product Summary

Current Model	Current Part #	Replacement Model	Replacement Part #	Replacement Datasheet Link
PCI-SG 2	560-5907	PCI-SG 2U	560-5907-U	<a href="#">PCI-SG 2U</a>
GPS-PCI 2	560-5908	GPS-PCI 2U	560-5908-U	<a href="#">GPS-PCI 2U</a>

## Support Policy

Repair services and maintenance contracts are expected to be available for 4 years from the product's discontinuance date. All other Symmetricom service options (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services on a contract or case-by-case basis. Contact Symmetricom for a services quote.

## Contact Information

Symmetricom Global Services: 1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA  
1-408-428-7907 worldwide

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